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PATENT  
Customer No. 22,852  
Attorney Docket No. 06502.0565-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Kevin FAULKNER et al. ) Group Art Unit: 2171  
Application No.: 10/787,217 ) Examiner: Not Yet Assigned  
Filed: February 27, 2004 )  
For: SYSTEMS AND METHODS )  
FOR PROVIDING A STORAGE )  
VIRTUALIZATION )  
ENVIRONMENT )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**SECOND SUBMISSION OF REPLACEMENT DRAWINGS**

Further to the replacement drawings filed on May 26, 2004 and subject to the approval of the Examiner, please replace Figures 5A and 5C with the two (2) sheets of drawings filed herewith (Figures 5A and 5C). The replacement drawings include minor changes to remove an apostrophe ( " ' " ) from the term "VOLUMES" in Step 512 of Figure 5A and an apostrophe ( " ' " ) from the term "ONLINE" in Step 542 of Figure 5C.

If the replacement drawings for any reason are not in full compliance with the pertinent statutes and regulations, please so advise the undersigned.

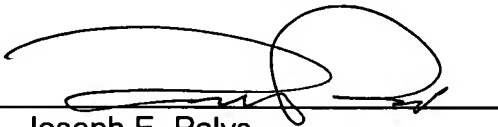
If any fees are necessary for the submission of these replacement drawings,  
please charge our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

Dated: June 17, 2004

By: \_\_\_\_\_

  
Joseph E. Palys  
Reg. No. 46,508